

SICER SPA AND ITS QUALITY AND ENVIRONMENT POLICY

The company has implemented an integrated quality and environment management system to spread the culture of the risk-based thinking approach focused on the knowledge, skills, and methodologies spread by leadership

- ✓ to improve the integrated quality and environment management system;
- ✓ to pay attention to the context and to the internal and external factors that determine it;
- ✓ to increase the satisfaction of customers and interested parties;
- ✓ to ensure compliance with product and environmental requirements;
- ✓ to ensure compliance with applicable legislative requirements;
- ✓ to eliminate the dangers and reduce the risks of the process on the product and the environment;
- ✓ to pursue environmental protection in compliance with the code of ethics defined in the Company Organizational Model.

The organization's goals are:

- ✓ stand out from the market in terms of quality, performance, and image;
- ✓ consistently satisfy customers, focusing on innovation and design and products with a lower environmental impact;
- ✓ maintain and improve the integrated management system by providing the resources and means necessary for its effective functioning.

The general objectives are:

- ✓ increase the efficiency of processes and reduce the impact on the environment through constant performance monitoring;
- ✓ guarantee a high production standard;
- ✓ be a flexible company, attentive to the dynamics and innovations of the market;
- ✓ be a flexible company, attentive to the needs of the interested parties both in terms of quality of the product and the resulting impact on the environment;
- ✓ enhance human resources by aiming to increase their competence and improve the internal potential of the company by involving, motivating, and raising awareness of all employees on quality and environmental issues;
- ✓ keep a stimulating environment that favours teamwork;
- ✓ invest in technology for the activities of: quality control, research and development, production, management, and for the improvement of working conditions and impact on the environment.

The Management

